

Digital Phone Packages:	Price:
Residential Digital Phone Unlimited Local, .10 cents	\$14.95
Residential Digital Phone 500 Free L.D. Min Domestic 48 States, .10 cents per min overage	\$29.95
Residential Digital Phone Unlimited L.D. Minutes Domestic 48 States, .10 cents over	\$39.95
Business Digital Telephone Unlimited Local, .10 cents	\$24.95
Business Digital Phone 500 Free L.D. Min Domestic 48 States, .10 cents per min overage	\$39.95
Business Digital Phone Unlimited L.D. Minutes Domestic 48 States	\$49.95
Required:	
E911 Enhanced 911 Fee	\$0.60
One time charges (As needed)	
Digital Phone Installation (New Installs)	\$25.00
Digital Phone Only - Move or Reconnect	\$25.00
Install with Cable Modem and/or Cable TV Installation (one install price for all)	\$49.95
Optional Features:	
Addl Dir Listing	\$2.00
Anonymous Call Rejection*	\$2.49
900 Restriction	\$0.00
Return Call	\$4.00
Caller ID Block*	\$4.95
Caller ID w/Name*	\$9.00
Call Forward*	\$3.00
Call Forward Busy*	\$1.00
Call Fwd No Answer*	\$1.00
Call Trace*	\$4.50
Call Waiting*	\$6.00
Non Published	\$3.00
Remote Call Fwd	\$16.00
Repeat Dialing	\$4.00
Select Call Fwd	\$4.00
Select Call Rejection*	\$5.00
Speed Call 8*	\$1.50
Speed Call 30	\$3.60
Three Way Calling	\$4.00
Toll Restriction	\$2.00
Voice Mail*	\$4.95

*Indicates items associated with/included in packages at no additional charge.

Giant Competitive Local Exchange Carrier (CLEC) concurs with the NECA Tariff 5 for Switched access rates.

INTERNET PACKAGES (CABLE MODEM/Wi-MAX)	Special Notes:	Price:
Cable Modem Silver 10M/2M		\$49.95
Cable Modem Gold 20M/2M		\$59.95
Cable Modem Emerald 50M/5M		\$69.95
Cable Modem Ultimate 100M/10M		\$99.95
Economy Bundle: 1.5M/768k Internet; Broadcast Basic TV and Local Only Digital Phone		\$49.95
Pricing for commercial or enterprise accounts	per admin quote	
WIMAX 3M/1M		\$39.95
WIMAX 6M/1M		\$49.95
Protection Plus Maintenance Plan		\$2.99

One Time Charges (As needed)	
Cable Modem, Cable TV Installation	\$49.95
WIMAX standard installation	\$99.95
WIMAX - special installation	per tech quote
Cbl Modem Labor	1/2 hour units @
WiMax/Wireless Labor	\$37.50
Modem Move/Transfer	\$49.95
Modem Reconnect	\$49.95
WiMAX Move/Transfer	\$69.95
WiMAX Reconnect	\$49.95

Required Equipment:	
Wi-Fi Modem Lease	\$5/month
Wi-Fi Modem Purchase	\$74.95
Wireless Router (Any internet customer)	\$69.00

CABLE TELEVISION PACKAGES:	Retail Price *
Broadcast Basic Cable TV - Includes up to 3 Digital Receivers	\$15.95
Expanded Basic Cable TV - Includes up to 3 Digital Receivers	\$69.95
Digital Advantage Cable TV - Includes up to 3 Digital Receivers	\$79.95

Premium Channels (Optional, Requires Digital Receiver):	
HBO	\$19.95
Cinemax	\$12.95
Showtime & TMC	\$15.95
Starz Encore (plus Fox Movie and Turner Classic)	\$14.95
Premium Sports - NFL RedZone (One-Time fee per season)	\$39.95
Premium Bundle - Includes all Premium Movie channels	\$53.95

Equipment (Optional)	Monthly Service Fee	Purchase (no-24 month agreement)
Guide Fee (per box) for customers without 2-year agreement	\$2.95	
Standard 2-tuner DVR	\$14.95	\$265.00
Additional Standard Receiver	\$3.95	\$50.00
Whole Home Package (bundle) Includes 1 6-tuner TiVO DVR and 2 mini tuners. Add onto any programming package.	\$37.00	\$715.00
TiVo 6Tuner DVR	\$24.95	\$435.00
TiVo Mini	\$7.95	\$140.00

One-time fees (As needed)	
Standard Cable TV, Modem Installation	\$49.95
Whole Home TV Installation	\$79.95
Additional cable TV outlets, each	\$34.95
Additional/replacement remotes	\$15.00
HDMI cables	\$15.95
LABOR	1/2 hour units @ \$37.50
CATV or multi service Move/Transfer	\$69.95
CATV or multi service Reconnect	\$49.95
Cable TV Upgrade Fee	\$10.00

*Each Cable TV customer will also be charged one \$0.06 FCC charge and one \$12.80 Broadcast Fee

Promotional Programming Terms: Promotional pricing contingent on customer retaining television services at the programming level indicated with Giant Communications for a period of 24 months. An early termination fee up to \$480 may apply for disconnects or service downgrades prior to the 24 month period. Giant Communications reserves the right to charge current retail rates to delinquent accounts. **2-year Commitment Equipment Terms:** Equipment installed by Giant Communications will remain the property of Giant Communications. If the customer's service should be discontinued for any reason, the customer is required to return the equipment to Giant Communications. A charge up to \$400 will be applied to the final bill for each unreturned piece of equipment. During the contract term, Giant Communications will repair or replace defective equipment at no cost to the customer (excluding damages due to misuse or mishandling by customer). If the customer does not subscribe to the protection plus maintenance plan, costs of site visits by technicians may apply. Customers who choose not to enter into a service agreement will be asked to pay up front for the equipment; the customer will own the equipment and may be responsible for replacement of inoperable equipment.

