



NEW ACCOUNT APPLICATION

Name as Listed On Account: _____

Billing Address: _____ City: _____ State: _____ Zip: _____

Service Address: _____ City: _____ State: _____ Zip: _____

Primary Account Holder information:

Name: _____ SSN/EIN: _____ DL or State ID#: _____ D.O.B.: _____

Email address: _____

Preferred Daytime Number: _____ Type of number (Circle One): Mobile Work

Service address is located in the following county: _____ Jackson _____ Jefferson Other _____

Is service address located inside the city limits? _____ Yes _____ No

Type of Service: Circle One: Residential Business (Corp.) Business (Sole Proprietorship) Business (Other)

Previous Occupant (if known): _____

Customer's Previous Address: _____

City: _____ State: _____ Zip: _____

Customer Privacy Network Information:

Customers will be required to provide the last 4 digits of the primary account owner's SSN to obtain account information each time they contact the Giant Communications business office. Account owners and authorized persons may obtain account information, in person, by presenting a valid, government issued identification card to a Giant Communications. Client Service Representative.

LIST NAMES OF AUTHORIZED PERSONS FOR THIS ACCOUNT. _____

Customers calling into our business office and requesting call detail information will be required to provide a password. This password should be between four and six characters. Please do not use readily available, biographical information. No punctuation please.

Name of town or city that you were born in: _____ This will be used to retrieve your password if you cannot remember it.

Although the Privacy Network Information on this form is not required, providing the above information will allow our staff to better assist you should you (or an authorized person) need access to your account information. THANK YOU FOR YOUR COOPERATION WITH THE NEW FEDERAL COMMUNICATIONS COMMISSION RULES REGARDING PRIVACY. IF YOU HAVE ANY FURTHER QUESTIONS PLEASE CONTACT OUR BUSINESS OFFICE.

Grid for password input

Standard Terms and Conditions and it's Acceptable Use Policy:

By signing below, customer acknowledges notice of, accepts, and agrees to all of Giant Communications' Standard Terms and Conditions and it's Acceptable Use Policy, copies of which are posted at www.giantcomm.net or which have been provided to customer and all which are incorporated herein by reference and made part hereof.

Customer Signature: _____ Date: _____
(If applicant is a Corporation, an officer of the Corporation must sign above)

Please select desired services on the reverse side of this form

To be completed by Company Representative: Application Taken By, Date of Application, Installation Date, 1st Mo/Install Chg, Billing Telephone #

Place a check mark or X beside the desired services:

*Prices are subject to change. **Restrictions may apply

CABLE TELEVISION:

All Giant Communications programming packages include up to 3 digital receivers at no additional charge. With each of these receivers, you have HD capability, on-screen TV guide, & over 40 digital music channels.

Monthly Recurring Charges:

- Broadcast Basic: 19 channels \$15.95
Expanded Basic: Over 75 channels \$69.95
Digital Advantage: Over 100 channels..... \$79.95

Premium Channels:

- Premium Bundle: Get all four premium networks and save 15% over buying ala carte \$53.95
Ala carte premium pricing:
HBO \$ 19.95
Starz Encore \$ 14.95
Cinemax \$ 12.95
Showtime/The Movie Channel \$ 15.95
NFL RedZone (annual fee) \$ 39.95

Equipment Options:

Monthly Service Fee:

- # of free Digital Receivers you would like installed (up to 3 per household; no substitutions)..... \$ 0.00
of additional Digital Receivers you would like installed \$3.95 each
of Arris HD-DVRs. Two-tuner. Use as a stand-alone DVR device \$14.95 each

Any HD equipment you own will need an HDMI cable to receive HD signal from our HD receivers. Digital boxes may require component cables to connect to your equipment. Giant can provide these cables for \$15.95 each. Please indicate how many cables you will need, if known.

- HDMI Component unknown

Initial here to acknowledge that the Equipment installed by Giant Communications will remain the property of Giant Communications. If the customer's service should be discontinued for any reason, the customer is required to return the equipment to Giant Communications a charge up to \$400 will be applied to the final bill for each unreturned piece of equipment. Pricing as detailed within the Cable Television section of this document is offered under the terms that the customer agrees to retain television services with Giant Communications for a period of 24 months. An early termination fee up to \$480 may apply.

- New Construction No Outlets at Service Address Pre-Wired for Dish Pre-Wired for Cable # of TVs in your household:
of Additional Outlets (additional fee): Do you own home/business? (Y or N) *If "N", written permission from owner is required before install.

HIGH SPEED INTERNET:

Cable Internet:

Price:

WiMax (Rural Jackson County, Valley Falls):

Price:

- Silver 10M/2M \$49.95 WiMax 3M/512K \$39.95
Gold 20M/2M \$59.95 WiMax 6M/1M \$49.95
Emerald 50M/5M \$69.95
Ultimate 100M/10M \$99.95
Economy Bundle: 1.5M/768k Internet; Broadcast Basic TV and Local Only Digital Phone \$49.95

Required Equipment:

- Wi-fi Ready Modem lease: \$5/month
Wi-fi Ready Modem purchase \$74.95
Email address (optional; free with Giant Internet service)
Your email address will be your User I.D. followed by @giantcomm.net (i.e.: userid@giantcomm.net)

USER ID: PASSWORD:

EBILL PAPERLESS BILLING

Would you like to reduce paper bills, be able to pay your bill online, or use recurring auto bill payment?
Check here to learn more!

TELEPHONE:

- Digital Phone Local: Unlimited local calling. .10cents per min. L.D. (48 States) Residential \$14.95 Business \$24.95
Digital Phone 500: Unlimited local calling, includes 500 L.D. min; 10 cents thereafter (48 States) Residential \$29.95 Business \$39.95
Digital Phone Unlimited: Unlimited local and L.D. *Restrictions Apply (48 States) Residential \$39.95 Business \$49.95
Check here if you will be porting your current number.
Local/Landline (Holton only); Local Exchange Tariff rates apply. Giant Long Distance for Local/Landline \$0.10 per min (48 States)

Features (additional fee may apply): * Features are included with Digital phone service at no additional charge

- *Anonymous call rejection *Call waiting Automatic Call Return
*Selective call rejection *Call trace Non-published
*Caller ID with Name *Speed dial Extra listing
*Caller ID Block *Voice mail (east only) Pic (Toll Carrier) freeze: (\$12.00 to remove)
*Call forward 3-way calling Toll restrict
*Call forward busy Collect block
*Call forward no answer 900 Block

Installation and Service Fees:

- Standard Cable modem/TV/phone installation \$49.95 Digital Phone Only installation \$25.00
Whole Home Cable modem/TV/phone installation \$79.95 WiMax Standard Installation Fee \$99.95

Protection Plus Maintenance Plan (optional) \$2.99

First Month's service required prior to installation.

Application updated 05.25.2018