



Customer Privacy Network Information PRIVACY INFORMATION FORM

As a telecommunication and cable TV provider, Giant Communications collects information necessary to provide and bill you for its services, such as your address, the services you subscribe to, pay-per-view transactions, and the numbers you call and when you call them. This information is often referred to as Customer Proprietary Network Information (CPNI). Giant Communications will release your customer information to you or persons you authorize upon request with certain protections, such as a password if your request is by phone or online, or with valid government issued photo identification if your request is in person.

PRIMARY ACCOUNT OWNER'S NAME: _____

BILLING TELEPHONE NO.: _____

LIST NAMES OF AUTHORIZED PERSONS FOR THIS ACCOUNT.

PASSWORD:

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Authorized persons calling into our business office and requesting call detail or customer account information will be required to provide a password. This password should be between four and six characters. Please do not use readily available, biographical information. No punctuation please.

Name of town or city that you were born in: _____

This will be used to retrieve your password if you cannot remember it.

ACCOUNT OWNER'S SIGNATURE: _____

Although this form is not required, providing the above information will allow our staff to better assist you should you (or an authorized person) need access to your account information. Thank you for your cooperation with the Federal Communications Commission rules regarding privacy. If you have any further questions please contact our business office at 1-800-346-9084.

This form may be returned to:

Mailing:

P O Box 231
Holton, KS 66436

Fax:

785-362-2144

Physical:

418 W 5th St.
Holton, KS

Email:

clientservices@giantcomm.net